

TERMS & CONDITIONS

Welcome to Lovqa operated by Will Do Studio! By accessing our website or placing an order, you agree to be bound by the following terms and conditions. Please read them carefully.

1. General Conditions

We reserve the right to refuse service to anyone for any reason at any time. You understand that your content (excluding credit card information), may be transferred unencrypted and involve transmissions over various networks and changes to conform and adapt to technical requirements of connecting networks or devices. Nothing in these Terms affects your statutory rights under UK consumer law.

2. Eligibility

By placing an order, you confirm that:

- You are at least 18 years old
- You are legally capable of entering into a binding contract
- The information provided during checkout is accurate and complete

We reserve the right to request age verification if necessary.

3. Product Information

Products may have limited quantities and are subject to return or exchange only according to our Return & Refund Policy. We have made every effort to display as accurately as possible the colours and images of our products that appear at the store.

We make reasonable efforts to ensure that product descriptions, images, and pricing are accurate. However:

- Images are for illustrative purposes only
- Colours and appearance may vary slightly depending on screen settings
- Minor variations do not constitute a defect

4. Pricing & Payments

All prices are displayed in GBP (£). Prices include VAT where applicable. We reserve the right to change prices at any time, but changes will not affect confirmed orders. Payment must be made in full at the time of purchase. Orders will not be processed until payment has been authorised.

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5. Third-Party Links

Certain content, products, and services available via our Service may include materials from third-parties. Third-party links on this site may direct you to third-party websites that are not affiliated with us. We are not responsible for examining or evaluating the content or accuracy and we do not warrant and will not have any liability or responsibility for any third-party materials or websites, or for any other materials, products, or services of third-parties

6. User Comments, Feedback, and Other

Submissions If you send certain specific submissions (for example contest entries) or without a request from us you send creative ideas, suggestions, proposals, plans, or other materials, whether online, by email, by postal mail, or otherwise (collectively, 'comments'), you agree that we may, at any time, without restriction, edit, copy, publish, distribute, translate and otherwise use in any medium any comments that you forward to us.

7. Personal Information

Your submission of personal information through the store is governed by our Privacy Policy.

8. Prohibited Uses

In addition to other prohibitions as set forth in the Terms of Service, you are prohibited from using the site or its content: (a) for any unlawful purpose; (b) to solicit others to perform or participate in any unlawful acts; (c) to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances; (d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others; (e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability; (f) to submit false or misleading information; (g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the Internet; (h) to collect or track the personal information of others; (i) to spam, phish, pharm, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet. We reserve the right to terminate your use of the Service or any related website for violating any of the prohibited uses.

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9. Errors and Inaccuracies

Occasionally there may be typographical errors or inaccuracies relating to product descriptions, pricing, or availability. We reserve the right to correct any errors and to cancel orders affected by such errors.

10. Disclaimer and Limitation of Liability

We do not guarantee that the website will always be uninterrupted or error-free. To the fullest extent permitted by law:

- We are not liable for indirect or consequential losses
- Our liability is limited to the value of the product purchased

Nothing in these Terms excludes liability for death or personal injury caused by negligence, fraud, or any liability that cannot be excluded under UK law.

Contact Information

Questions about the Terms of Service should be sent to us at
hello@willdostudio.co.uk